

## NOTICE OF DATA BREACH

### *What Happened?*

On February 3, 2023, Berkeley County Schools experienced a cybersecurity incident involving malware, which encrypted some of its systems. Upon detection, Berkeley County Schools took immediate action to secure its network and launched an investigation with the assistance of cybersecurity professionals.

### *What information was involved?*

The investigation determined that some data stored in Berkeley County Schools' network may have been accessed that included employee Social Security numbers and direct deposit information.

### *What we are doing.*

Berkeley County Schools has taken steps to help prevent a similar incident from occurring in the future, including updating user passwords and implementing additional security safeguards and controls in its network infrastructure. Berkeley County Schools began mailing letters to affected individuals on March 10, 2023. Berkeley County Schools has also established a dedicated call center to answer any questions individuals have about the incident. Individuals with questions can call the call center 1-833-753-4667, from 9:00 a.m. to 9:00 p.m. Eastern Time, Monday through Friday.

### *What you can do.*

Berkeley County Schools recommends that individuals whose information may have been involved remain vigilant and review credit reports and financial account statements for any unauthorized activity. If individuals see charges on their financial statements that were not authorized, please notify the appropriate financial institution immediately. If you believe you have been affected by this incident but have not received a letter by March 18, 2023, please call 1-833-753-4667.

### *For More Information.*

We take this incident very seriously and sincerely regret any concern this may cause. A dedicated call center has been established to answer questions about this incident. To reach the call center, please call 1-833-753-4667. We thank our community and our staff for their continued support and understanding.